



VISUAL REINFORCEMENT AUDIOMETRY

## Cybersmith VRA End of Life Notice

This letter announces the End of Life (EOL) of Cybersmith Deluxe complete VRA systems, due to key component EOL and limited availability. Starting October 1, 2023, we will cease receipt of new orders for full systems. **We will continue to supply replacement parts on existing systems while they are available and in stock.**

To ensure your customer's product requirements are met, please note the end-of-life dates to those interested.

The recommended replacement system for the Cybersmith VRA is the Flex VRA or Flex Toy VRA system. If it is not possible or desired to make such a transition, please notify us to arrange a last-time-buy of the Cybersmith Deluxe VRA system. To ensure your last time purchase orders are fulfilled on time, present your final product demand purchase order as soon as possible and no later than October 1, 2023

Fulfillment of final purchase orders is subject to product availability and will be prioritized according to the date when orders are placed. If you have any concerns regarding this product phase out and transition, please contact Flex VRA as soon as possible.

Thank you,

Steve Smith

Flex VRA and Cybersmith VRA

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