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GSI TympStar End of Life Notice

Dear valued GSI business partners:

This letter is to provide you with notice of the end of sales for the GSI TympStar Middle Ear Analyzer. Effective December 2, 2014, we will no longer accept orders for the GSI TympStar. Any existing orders that are in process as of December 1, 2014 will be honored. We will continue to support and service the existing devices on a best effort basis.

We pride ourselves on the longevity of GSI equipment but eventually every instrument will reach the end of their useful life for a variety of reasons. These reasons include lack of continued support by outside suppliers, unavailability of parts or service expertise, machine wear-out and reduced reliability, as well as the obsolescence of the technology and level of functionality offered by the product.

Since its introduction in 2000 the GSI TympStar has been the standard of clinical tympanometry and we hope to continue the tradition with its replacement the TympStar Pro.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ron Rolfsen', with a stylized flourish at the end.

Ron Rolfsen

Director of Product Management